

Royal Brunei Airlines Important Announcement Regarding Services from Auckland.

To All VIP clients of Target Travel

Wednesday morning we received the attached release from Royal Brunei Airlines advising us that due to a review they will be suspending a significant number of routes including Auckland.

In the last 2 days we have engaged the Travel Agents Association of New Zealand (TAANZ) to ensure you as our VIP client are accommodated with the least inconvenience and no cost.

The Announcement:

Royal Brunei Airlines is suspending their services from Auckland after the last flight on the 29th October 2011.

What Happens to my Booking?

As at today 24th June 2011 Royal Brunei has advised us they will be re-accommodating booked and ticketed passengers affected by this change to fly via Melbourne and connect with their operating flights.

This is a process that is still being finalized of exact details and due to the schedules of the flights some bookings may have to move to a date one or two days either side of their current schedule.

For those clients who have a booking held but not paid and ticketed we will be contacting you in the next week to book you on alternative airlines.

Christmas Group Bookings:

For those clients who have paid a deposit for group seats travelling in Christmas we ask for your patience as options are being discussed at a head office level with the airline and with the assistance of the Travel Agents Association of New Zealand.

Please be assured we are doing everything possible to minimize the disruption to your travel arrangements and also confirm to you your new schedules as soon as Royal Brunei Airlines have finalized these.

However please bear in mind this may take a couple of weeks due to the volume of passengers booked and priority will be given in departure date order.

Thank you for your understanding and cooperation.

Your Target Travel Team.

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